PinPoint is a risk management software that is used by diverse clients throughout the world to help them:

➤ Minimize exposure to risk
➤ Improve employee morale
➤ Protect their brand and corporate image
➤ Reduce loss due to theft or malfeasance
➤ Become a more compliant and responsive organization

PinPoint equips your organization with one enterprise control system used to collect, manage and resolve incidents from across the enterprise. This means each department entrusted with risk management responsibilities can configure the system to automate and enforce their own unique processes for collecting and managing incidents, whether it be with a compliance hotline, whistleblower hotline, or anything else. Most businesses – large and small – have no automated way to ensure that their compliance and risk management policies and procedures regarding all forms of harassment and bullying at work are consistently executed throughout their enterprises. Multiple call centers and compliance hotlines, an array of spreadsheets and notes are used within processes that are inconsistent across the business in order to receive and resolve concerns. This can leave the company exposed to lawsuits, bad publicity and the creation of a negative image that can seriously damage the company’s brand and value.

With PinPoint, clients can instantiate their policies and procedures into the risk management software. This ensures consistency in execution to help each department reach the best resolution via processes that are in compliance with the company’s policies and procedures. Constituents’ confidence and morale are boosted when they feel their company not only hears their concerns, but responds to them in a way that improves their work life and the quality of the company.

WE BREAK A LOT OF RULES, TO MAKE SURE YOU DON’T.

➤ No charge for users
➤ All numbers are portable – no questions asked
➤ Free import of historical cases
REPORTING, ANALYTICS, AND BENCHMARKING

The PinPoint reporting platform provides a variety of options for ad hoc and standard reporting to the organization. From the users’ landing pages to reporting dashboards, to ad hoc reporting and powerful query capabilities, PinPoint is designed to allow non-technical users to configure the information they need to perform efficiently. Data can also be exported via a variety of pre-defined technologies.

Detailed Case History is automatically maintained for every case. Each activity is time and date stamped along with the activities’ owner information. All related cases, investigation details – interviews, site visits, and evidence collection – are included within Case History. This provides management on single source for understanding exactly what happened with the concern – from reporting through resolution and follow up action.

Access to the PinPoint Reporting and analysis begins at the Dashboard, which at a glance will give you all the key metrics you need to quickly assess the current health of your organization related to all areas of incident and allegation management. Displayed on one screen, statistics related to all allegation types are graphically presented and the user can have instant ability to drill down, or extract to a common format for analysis using a third party reporting tool.

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